

What's New

We accept
HSBC Purchasing Card



New Year Deals

ROSE KVM switch

KVL-8PCABUN

Vista 8 port KVM Switch with cable sets (6ft) & 19" rackmount kit



Special Bundle Price

HK\$ 2,850.00

Please call our hotline
(852) 2152 8969
for more hot deals.



Get Connected

Trouble Shooting network problem quickly.



Today is Christmas Eve, 5:45 p.m., all my staff are early released and I have to stay until six. Thinking about how what dressing tonight....

Suddenly, a call from China factory put me down, they compliant the ERP access is very slow. I checked the server which seems every thing fine. I pinged the mail

server in the factory and every time OK. It seems not like the IPLC problems nor the router issue.

I fire up the newly install **Link Analyst** from **Network Instruments**, and found that the delay was induced by the Bandwidth manager.

Device	IP	MAC	Port	Protocol	Count	Rate	Min	Max	Avg
10.1.1.1	10.1.1.1	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.2	10.1.1.2	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.3	10.1.1.3	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.4	10.1.1.4	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.5	10.1.1.5	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.6	10.1.1.6	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.7	10.1.1.7	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.8	10.1.1.8	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.9	10.1.1.9	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000
10.1.1.10	10.1.1.10	00:0C:29:00:00:00	10	HTTP	100	1000	0	1000	1000

After restarted the BW manager with the problem still exist.

I decided to by-pass the BW manager, I dial up the **Shore Microsystems SM-2400 By-pass Switch** which installed last month, command to by-pass the



Shore Microsystem SM-2400 Programmable Bypass Switch provides the ability to automatically by-pass a malfunctioning network appliance.

BW manager and every thing goes fine again.

This is now 6:15, I write down a note to my staff to call the hardware vender to fix the BW manager after holiday.

Oh! I still have to think about the dressing.

Contact us for details, dial **(852) 2152 8966** or email to info@sstl.com.hk



Observer: Complete protocol analysis, network troubleshooting and long term trending for all Wired and Wireless networks. Observer includes packet capture and decode of over 500 protocols, real-time statistics and a baselining facility to view traffic trends. Add Probes for a distributed wired or wireless enterprise scalable solution.

Expert Observer: All the features of Observer plus Real-Time Expert Analysis, Event Notification, Application Analysis, and Modeling.

Observer Suite: All the features of Expert Observer plus an SNMP management console, RMON- HCRMON Console and Web-based reporting.

Link Analyst: provides graphical mapping of network devices, up-time monitoring of device response times, a trigger-based active notification system to warn of network problems as they happen, and web reporting. Link Analyst provides both local and remote monitoring on any connected network, allowing system administrators schedule flexibility along with the confidence of instant notification in the event of a problem.



Better Box Catalogue Over 6500 different networking products

As the leading Catalogue of Data Communications and Networking Connectivity, BetterBox offers comprehensive Technical, Design and Supply services worldwide. Established over 15 years ago BetterBox has provided over 70,000 First-Time Right solutions to wide base of Industries, including some of the largest financial, health, chemical and government utilities.

Sent Request to catalog@sstl.com.hk for your copy.